
FREQUENTLY ASKED QUESTIONS

What is RDS?

RDS is the name of the “Student Information System” that is used by all schools in the District to maintain student data across the district, and is the single source of student information.

What is RDS Parent Access?

RDS Parent Access is a new parent online resource for parents. Plans to deploy Parent Access for elementary and high school students during the first grading period of the 09/10 school year is currently in progress. RDS Parent Access allows parents to view student schedules, assignments, and current progress in classes, attendance, discipline, standardized test scores, and important messages from teachers.

What Hardware or software is required?

To use RDS Parent Access, you must have a computer with internet access and a browser. We regret that we do not have the resources to provide verbal technical support, but technical support will be offered via the web.

How do I login to the system?

You must have an activation code for each child that is supplied by the school to set up your user name and password. Parents access information for all their children with one login. To obtain an activation code, contact your child’s school office.

Can someone else gain access or change my information?

No. Each parent is assigned a unique activation code for each child to create a user name and password. This gives only you access to your child’s information. Please be sure you protect your user name and password and do not give them to anyone.

My username and password are not working, what should I do?

You should click on the “I Forgot My Password” button on the Parent Access Login screen. You will be emailed a temporary password. If that does not work, contact your child’s school office.

Why does it take so long for my student’s assignments to be graded?

Different schools and teachers operate differently and on different timelines.

I don’t see any assignments, or grades but I know my student has had homework?

Not every teacher is using the RDS Grade Book for assignments. If your son’s or daughter’s teacher is not using the grade book to record assignments, the assignments will not be available in RDS Parent Access.

Why doesn’t my student’s grade average add up correctly?

Each teacher applies different weights or uses total points to assignments so the current average will not necessarily reflect the average of all displayed scores. Check the information on the student view under Grade Calculation and Grade Summary by Category. For a detailed explanation on the weighting, please contact your child’s teacher.

Can I request changes to my emergency and contact information?

Yes you can. Send the updated information to the school office.

How do I log off the RDS Parent Access system when I am finished?

Please click on the “Log Off” button in the upper right corner of your window. Then just close your browser.